

E-bulletin for staff of all Bury Local Care Organisation partners and CCG

December 2019

Latest information on Bury's Locality Plan: Transforming health and social care

Introduction

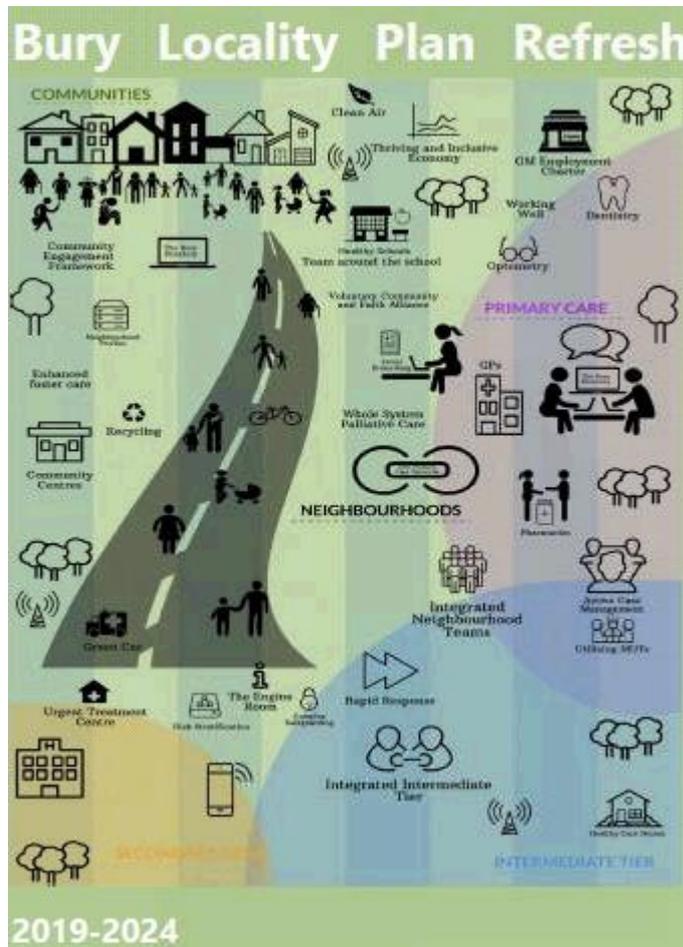


This is an update for staff and stakeholders across organisations directly involved in helping us transform health and social care across Bury.

The aim of the bulletin is to make sure you are kept fully informed with all the changes and understand why they will bring positive, long-lasting improvements for thousands of people, as well as make our work more rewarding.

Photo above shows Geoff Little, Bury Council chief executive/Bury CCG chief officer and Jeff Schryer, Bury CCG chair, with staff from the Prestwich integrated neighbourhood team, partners and staff from the wider Bury Local Care Organisation (Bury LCO).

Locality Plan refresh



Bury has now completed the refreshed version of its Locality Plan – the plan which outlines its vision for health and social care services throughout the borough.

The revised version has allowed Bury to reflect on progress made in the delivery of the initial Locality Plan, which looked at 2017-2021, and refine outcomes into the future.

It also signals the next phase of the Locality Plan within a wider public sector reform context and as part of the over-arching Bury Strategy 2030, around which a conversation with the public

was launched in the autumn.

The emerging Bury Strategy 2030 will be the long term vision and plan for the borough across all public services, and will build on the Locality Plan. Bringing everything together under one overall strategy will enable us to have one conversation with the public, patients, staff and stakeholders and will be easier for people to relate to and engage with.

Bury Local Care Organisation news

Palliative care and end of life care programme

Around 40 people from across Bury's health and social care system attended a quality improvement event to discuss how the borough's palliative and end of life care services can be improved.

This was the second event where system wide partners, including nurses, paramedics and commissioners came together to identify improvements leading to the design of pathways for patients, their carers and families – i.e. the process patients are taken through once they need care or treatment.



The whole system flow programme of work supports the Bury Outcome Based Palliative and End of Life Care Framework for Adults. This is one of the key priorities for Bury; to create a new deal for sustainability for palliative and end of life care.

Attendees at the event last month at the Village Hotel in Bury built on the knowledge shared previously about what worked well at the moment and what the priorities are for improvement.

The experiences of people are central to the delivery of this programme of work and Healthwatch Bury is helping us to engage with service users, their families and carers.

Gaynor Murgatroyd, assistant programme manager, Bury LCO, said: "This was another great event. By bringing together collective expertise from all our partners, we are already starting to see the benefits that can be achieved from this system wide collaborative approach."

Details of what was discussed will now form part of the next stage of the improvement programme, which will be the design of new pathways for patients, starting in January next year.

The programme is being headed-up by Bury LCO and partners, and involves the CCG, Council, Northern Care Alliance (NCA), Bury Hospice and palliative care community services. Health and care improvement organisation, Advancing Quality Alliance (AQuA), are supporting the whole system flow.

Photo above shows attendees at the event discussing the current palliative and end of care model.

LCO director invited becomes fellow



Lindsey Darley, Bury LCO's director of transformation and delivery, has become a Leadership for Improvement Fellow at health and care improvement organisation the Advancing Quality Alliance (AQuA).

Lindsey was chosen to take part after applying for the position and will now embark on a 15 month project which will analyse how organisations perform in partnership settings.

She will soon select the companies or bodies she wants to study from across the world and start her research, looking at best practice. She will meet-up every two months with AQuA's other fellows to discuss and explore her evidence.

Lindsey said: "I'm really interested in partnerships, how you lead improvements and embed them with your partners. How do you build stronger relationships?"

"I will share my learning here at Bury and my hope is that the LCO will benefit from my research."

As part of the course, Lindsey will present and possibly publish her findings. Fellows receive a bursary and people in the past have carried out research at Nike and NASA, as well as companies in New Zealand.

Successful recruitment event helps build teams

The recruitment campaign for Bury LCO's intermediate tier, integrated neighbourhood teams and rapid response service continues to successfully build the teams needed to transform the borough's health and social care services.

The latest recruitment event at Killelea Intermediate Care Facility saw 10 people offered jobs and four people offered potential apprenticeships.

Bury College supported the event with a stand for people to discuss apprenticeships and the council's wellbeing practitioners shared information about their roles.

Emma Arnold, Bury LCO workforce transformation lead, said: "It was a great recruitment event working with our Bury College partners to support growing our apprenticeship workforce.

"Around 25 people attended, mainly from our local community, who showed the values and passion to provide excellent health and care services in our population's homes and community bases."

She added: "We are also progressing well with our large scale recruitment plan with a number of key posts being filled across the LCO. We have our clinical leadership structure in place within intermediate tier and further interviews are scheduled over the next few weeks for other key posts."

The recruitment campaign continues for the LCO, with an event due to be held on Wednesday, January 29, at the Peel Room at Bury town hall. In particular, the organisation has a number of vacant nursing, physiotherapy, occupational therapy, social care and wellbeing practitioner posts. More details will be available closer to the time.

If you know someone who may be interested in working for Bury LCO, please ask them to email localityplan@bury.gov.uk.

Integrated neighbourhood team update



Geoff Little and Jeff Schryer recently paid a visit to the Prestwich integrated neighbourhood team (INT).

The Bury Council chief executive/CCG chief officer went along with the CCG chair to visit its weekly neighbourhood meeting and speak to team members about their work.

The INT used the meeting to review its objectives and outcomes and set priorities for next year.

All five INTs are now based in their new offices – we now have social workers and district nurses working together across Bury for the first time.

The Prestwich team moved into their new home at Heathlands care home at the beginning of October and the North team is now working from Tottington health centre. The east team is based in Humphrey House near the town centre, the Whitefield team is based in Windsor House, and the west team work from Radcliffe library.

The INTs were launched in April this year and are already making a difference to many people's lives across the borough.

The photo above shows the Prestwich integrated neighbourhood team being welcomed by staff at Heathlands care home, where the team is based.

Latest Bury health and care events



Bury LCO staff have been involved in two events over the autumn.

An LCO staff briefing was held at the Fusiliers Museum and included presentations from Adrian Crook, Bury Council's assistant director – adult social care, Gemma Iliadis, neighbourhood lead for the east INT, Caroline Beirne, head of workforce at Bury LCO, and Bury Voluntary,

Community and Faith Alliance.

An event called Neighbourhoods First was held at Bury town hall to look at what progress has been made since devolution in Greater Manchester.

Speakers included members of the Prestwich INT and the LCO independent chair Chris O'Gorman, who spoke about how the LCO is making a difference, particularly with nurses and social workers based together with the INTs.

Bury One Commissioning Organisation news

Bury team shortlisted for prestigious national award



Bury CCG, Bury and Rochdale Care Organisation (part of the Northern Care Alliance NHS Group) and the North West Paediatric Allergy and Infection Network were finalists at this year's HSJ Awards which were held in November in London.

They were nominated in the Community/Primary Care Service Redesign category for their work into the early identification and treatment for infants with cow's milk protein

allergy, and although they were not the overall winner of the award, reaching the final stage was a huge achievement.

Photo above shows the finalists from the Bury project

Social media highlights

Why not follow us on Twitter? Our Twitter handle is @burylco. Tell us about the great work you and your teams are carrying out across the borough.

Here are some tweets to give you a taste of what conversations are taking place:

Tracey Rawlinson @RawlinsonTracey · Nov 27
Thanks to everyone who actively participated today! Great collaborative event 🙌 #KeepCurious #BuryPalliativeEoL @Healthwatchbury @BuryHospice @NHSBuryCCG @NCAAlliance_NHS @burylco @NWAmbulance

Bury Local Care Organisation @burylco · Nov 26
We look at the day's objectives at our second palliative and end of life care event with @RawlinsonTracey #BuryPalliativeEoL @AQuA_NHS

Lindsey Darley @LindseyDarley1 · Nov 27
Brilliant 😊 we are seeing a spread of local community based initiatives in Bury through our Integrated Neighbourhood Teams alongside our active case management and MDT approaches @burylco @BuryCouncil @NCAAlliance_NHS @PennineCareNHS @BuryVCFA @GM_HSC

Steven Boyd @SteveSLT · Nov 27
Day off today and spent the morning reflecting on an exciting conversation with the #integratedteam yesterday. Beginning conversations with @CorrieGardeners and @juebee19 about how best to engage with and support community groups to support communities! Welcome to the team!

gemma iliadis @gemmailiadis11 · Nov 19
East Integrated Neighbourhood Meeting ... engaging with our local teams and service to prioritise our project... @burylco @NCAAlliance_NHS @BuryVCFA @vanbuggleroy

gemma iliadis @gemmailiadis11 · Nov 13
East Bury Integrated neighbourhood team - Excited to have our new social prescribing link join our MDT ... @GillatVCFA @burylco @BuryVCFA cases ready to go!

Health and care news in the media

Bury Times: [Bury patients frustrated at waiting too long for GP appointments](#)
 Bury Times: [Bury authorities set to cut intermediate care service beds](#)

Bury Times: [Meeting to be held about transformation of Bury's health and social care services](#)

Please share with colleagues

Please remember to print off and share this communication with anyone in your team who doesn't have access to email, and also feel free to forward this to any colleagues who would benefit from seeing it.

Any questions?

If you have any questions about information in this newsletter, please drop us a line at localityplan@bury.gov.uk

Kind Regards

Locality Plan Communications Team